

Syllabus

AUT291 Service Management Practicum 1 Credit Hour (Lab) Prerequisites: AUT242

Revision Date: 10/08/2021

Department:

Automotive Technology

Course Description:

This course is a continuation of the AUT261 Auto Service Management course intended to develop skills to assist the student in growing professionally and personally. Emphasis will be placed on attendance, professional attitude and laboratory behavior for the fourth semester of the program.

Course Competencies:

- 1. Identify safe handling and disposal of chemicals found in the shop.
- 2. Identify safe handling of hand tools.
- 3. Identify safe handling of power tools.
- 4. Identify safe use of protective clothing and equipment.
- 5. Identify the safe use of shop equipment.
- 6. Follow EPA and OSHA regulations.
- 7. Identify components of good customer relations.
- 8. Write accurate repair orders.
- 9. Estimate time and cost for job and order correct parts.
- 10. Obtain appropriate repair information from service manuals.
- 11. Practice clean and orderly work habits.
- 12. Identify basic functional operation of vehicle mechanical components.

Course Content:

- A. Identify chemicals
- B. Be familiar with EPA and OSHA regulations
- C. Be familiar with the basic understanding of shop operations
- D. Estimating time and cost
- E. Using a service manual
- F. Career opportunities in the Automotive industry

Learning Assessments:

Assessments may include: Quizzes, tests, project work, demonstrated competence, instructor observation, weekly assignments and/or written papers.

Instructional Materials:

Textbook: Halderman, J. (2020). *Automotive Technology: Principles, Diagnosis, and Service* (6th ed.). Pearson. ISBN-13: 978-0135257272

Lab Manual: Halderman, J. (2020). ASE Correlated Task Sheets for Automotive Technology (6th ed.). Pearson. ISBN-13: 978-0135257418

Guidelines for Requesting Accommodations Based on Documented Disability or Medical Condition

It is the intention of Highland Community College to work toward full compliance with the Americans with Disabilities Act, to make instructional programs accessible to all people, and to provide reasonable accommodations according to the law.

Students should understand that it is their responsibility to self-identify their need(s) for accommodation and that they must provide current, comprehensive diagnosis of a specific disability or medical condition from a qualified professional in order to receive services. Documentation must include specific recommendations for accommodation(s). Documentation should be provided in a timely manner prior to or early in the semester so that the requested accommodation can be considered and, if warranted, arranged.

In order to begin the process all students **must** complete the "Disabilities Self-Identification Form" on our <u>Disability Services</u> <u>website</u>.

This form can also be accessed at the Highland Community College homepage under Students Services/Student Resources/Disability Service or by contacting the Disabilities Coordinator.

A Note on Harassment, Discrimination and Sexual Misconduct

Highland Community College seeks to assure all community members learn and work in a welcoming and inclusive environment. Title VII, Title IX, and College policy prohibit harassment, discrimination and sexual misconduct. Highland Community College encourages anyone experiencing harassment, discrimination or sexual misconduct to talk to report to the Vice President for Student Services, the Human Resources Director or complete an online report about what happened so that they can get the support they need and Highland Community College can respond appropriately.

There are both confidential and non-confidential resources and reporting options available to you. Highland Community College is legally obligated to respond to reports of sexual misconduct, and therefore we cannot guarantee the confidentiality of a report, unless made to a confidential resource. Responses may vary from support services to formal investigations. As a faculty member, I am required to report incidents of sexual misconduct and thus cannot guarantee confidentiality. I must provide our Title IX coordinator with relevant details such as the names of those involved in the incident. For more information about policies and resources or reporting options, please review our <u>Equity Grievance Policy</u>.